



**Charles A. Vondran, Jr., DDS, MDS**  
Specialist in Orthodontic Care for Adults & Children

## **PATIENT RESPONSIBILITIES**

**Patients in braces should see a general dentist no less than every six months during the course of orthodontic treatment. Our office will Immediately notify patients and/or parents of any dental decay or other problems that are detected; however, Dr. Vondran cannot accept responsibility for undetected or untreated dental decay. It is the patient's responsibility to seek competent dental care in addition to orthodontic treatment.**

After hours **emergency** calls should be made to our "oncall cell phone" at **501-607-3420**. This number is included in our answering machine message. Someone will call you back as soon as possible to determine a course of action. Billing questions and appointment scheduling cannot be handled from this number.

Orthodontic treatment requires a high level of commitment from both patients and parents. Non-routine appointments **MUST** be scheduled during the hours of 9:00am and 3:00pm. **Patients arriving for routine appointments after 3:00pm with broken appliances or loose bands or brackets must reschedule their appointment. PLEASE call the office if you have loose or broken appliances.** Missed appointments and non-cooperation will lengthen treatment times and cause poor results.

Our satellite office is open for the convenience of our patients and we encourage you to use the Sheridan and Russellville offices, if they are convenient for you. However, some appointments cannot be made in these offices and must be scheduled at the Little Rock office. Patients are free to move from office to office at any time. Appointments should be made for the office of choice and we will see that the records are there for use on the appointment date.

Our office will gladly issue school excuses for valid appointments and emergencies. Please do not ask to leave information blank or give false information.

*Thank you for choosing Vondran Orthodontics for your orthodontic care!  
We look forward to exceeding your orthodontic expectations!*